

ITI Capital Limited

S. No.	Received from	Pending as at the last month	Received during the particular month (December 2023)	Resolved during the particular month (December 2023)*	Total pending during the particular month (December	Pending complaints > 1 month	Average Resolution time ^/(in days)
	Directly from				2023)		
1	Investors	NA	Nil	Nil	Nil	Nil	Nil
2	SEBI (SCORES)	NA	Nil	Nil	Nil	Nil	Nil
3	Stock Exchanges	NA	Nil	Nil	Nil	Nil	Nil
4	Other sources	NA	Nil	Nil	Nil	Nil	Nil
5	Grand Total	NA	Nil	Nil	Nil	Nil	Nil

BUYBACK - DATA FOR EVERY MONTH ENDING - DECEMBER, 2023

TREND OF MONTHLY DISPOSAL OF COMPLAINTS (FOR 5 MONTHS ON ROLLING BASIS)

S. No.	Month	Carried	Received	Resolved	Pending at
		forward from	during the	during the	the end of
		previous	particular	particular	particular
		month	month	month	month
			(December	(December	(December
			2023)	2023)*	2023) #
1	August, 2023	NA	Nil	Nil	Nil
2	September, 2023	NA	Nil	Nil	Nil
3	October, 2023	NA	Nil	Nil	Nil
4	November, 2023	NA	Nil	Nil	Nil
5	December, 2023	NA	Nil	Nil	Nil
	Grant Total	NA	Nil	Nil	Nil

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

TREND OF ANNUAL (CALENDAR YEAR) DISPOSAL OF COMPLAINTS (FOR 5 YEARS ON

	ROLLING BASIS)							
S. No.	Year	Carried	Received	Resolved	Pending at			
		forward from	during the	during the	the end of			
		previous year	particular	particular year	particular			
			year		year			
1	2021							
2	2022	NIL	NIL	NIL	NIL			
3	2023	NIL	NIL	NIL	NIL			
4	2024							
5	2025							