

ITI Capital Limited

TAKEOVER - DATA FOR EVERY MONTH ENDING - FEBRUARY, 2024

S. No.	Received from	Pending as at the last month	Received during the particular month (February 2024)	Resolved during the particular month (February 2024)*	Total pending during the particular month February 2024)	Pending complaints > 1 month	Average Resolution time ^/(in days)
1	Directly from Investors	NA	Nil	Nil	Nil	Nil	Nil
2	SEBI (SCORES)	NA	Nil	Nil	Nil	Nil	Nil
3	Stock Exchanges	NA	Nil	Nil	Nil	Nil	Nil
4	Other sources	NA	Nil	Nil	Nil	Nil	Nil
5	Grand Total	NA	Nil	Nil	Nil	Nil	Nil

TREND OF MONTHLY DISPOSAL OF COMPLAINTS (FOR 5 MONTHS ON ROLLING BASIS)

S. No.	Month	Carried	Received	Resolved	Pending	
		forward from	during the	during the	during the	
		previous	particular	particular	particular	
		month	month	month	month	
			(February	(February	(February	
			2024)	2024)*	2024)#	
1	October, 2023	NA	Nil	Nil	Nil	
2	November, 2023	NA	Nil	Nil	Nil	
3	December, 2023	NA	Nil	Nil	Nil	
4	January, 2024	NA	Nil	Nil	Nil	
5	February, 2024	NA	Nil	Nil	Nil	
	Grant Total	NA	Nil	Nil	Nil	

[^] Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

TREND OF ANNUAL (CALENDAR YEAR) DISPOSAL OF COMPLAINTS (FOR 5 YEARS ON ROLLING BASIS)

S. No.	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of particular year
1	2021				
2	2022	NIL	NIL	NIL	NIL
3	2023	NIL	NIL	NIL	NIL
4	2024				
5	2025				

^{*} Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.