

## **ITI Capital Limited**

S. No.	Received from	Pending as at	Received	Resolved	Total	Pending	Average
		the last	during the	during the	pending	complaints	Resolution
		month	particular	particular	during the	> 1 month	time ^/(in
			month	month (January	particular		days)
			(January	2023)*	month		
			2023)		(January		
					2023)		
1	Directly from	NA	Nil	Nil	Nil	Nil	Nil
	Investors						
2	SEBI (SCORES)	NA	Nil	Nil	Nil	Nil	Nil
3	Stock Exchanges	NA	Nil	Nil	Nil	Nil	Nil
4	Other sources	NA	Nil	Nil	Nil	Nil	Nil
5	Grand Total	NA	Nil	Nil	Nil	Nil	Nil

## PREFERENTIAL ISSUE - DATA FOR EVERY MONTH ENDING - JANUARY, 2023

## TREND OF MONTHLY DISPOSAL OF COMPLAINTS (FOR 5 MONTHS ON ROLLING BASIS)

S. No.	Month	Carried	Received	Resolved	Pending at
		forward from	during the	during the	the end of
		previous	particular	particular	particular
		month	month	month (January	month
			(January	2023)*	(January
			2023)		2023) #
1	September, 2022	NA	Nil	Nil	Nil
2	October, 2022	NA	Nil	Nil	Nil
3	November, 2022	NA	Nil	Nil	Nil
4	December, 2022	NA	Nil	Nil	Nil
5	January, 2023	NA	Nil	Nil	Nil
	Grant Total	NA	NA	Nil	Nil

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.
\* Inclusive of complaints of previous months resolved in the current month.
#Inclusive of complaints pending as on the last day of the month.

## TREND OF ANNUAL (CALENDAR YEAR) DISPOSAL OF COMPLAINTS (FOR 5 YEARS ON

ROLLING BASIS)							
S. No.	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of particular year		
1	2021						
2	2022	NIL	NIL	NIL	NIL		
3	2023						
4	2024						
5	2025						