

ITI Capital Limited

CONSOLIDATED DATA FOR EVERY MONTH ENDING - JANUARY 2025

S. No.	Received from	Pending as at the last month	Received during the particular month (January 2025)	Resolved during the particular month (January 2025)*	Total pending during the particular month (January 2025)	Pending complaints > 1 month	Average Resolution time ^/(in days)
1	Directly from Investors	NA	Nil	Nil	Nil	Nil	Nil
2	SEBI (SCORES)	NA	Nil	Nil	Nil	Nil	Nil
3	Stock Exchanges	NA	Nil	Nil	Nil	Nil	Nil
4	Other sources	NA	Nil	Nil	Nil	Nil	Nil
5	Grand Total	NA	Nil	Nil	Nil	Nil	Nil

TREND OF MONTHLY DISPOSAL OF COMPLAINTS (FOR 5 MONTHS ON ROLLING BASIS)

S. No.	Month	Carried forward from previous month	Received during the particular month (January 2025)	Resolved during the particular month (January 2025)*	Pending at the end of particular month (January 2025)#
1	September, 2024	Nil	15	15	Nil
2	October, 2024	Nil	30	9	21
3	November, 2024	21	Nil	21	Nil
4	December, 2024	Nil	Nil	Nil	Nil
5	January, 2025	Nil	Nil	Nil	Nil
	Grant Total	21	45	45	21

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

TREND OF ANNUAL (CALENDAR YEAR) DISPOSAL OF COMPLAINTS (FOR 5 YEARS ON ROLLING BASIS)*

S. No.	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of particular year
1	2022	1	NIL	1	NIL
2	2023	Nil	2	2	NIL
3	2024	Nil	47	47	NIL
4	2025				
5	2026				

* Data shall be updated after the completion of respective calendar year.