ITI
Capital Limited

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CONSOLIDATED DATA FOR EVERY MONTH ENDING - JUNE, 2023

| S. No. | Received from | Pending as at the last month | Received during the particular month (June 2023) | Resolved during the particular month (June 2023)* | Total pending during the particular month (June 2023) | Pending complaints > 1 month | Average Resolution time ^/(in days) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Directly from Investors | NA | 1 | 1 | Nil | Nil | 1 |
| 2 | SEBI (SCORES) | NA | Nil | Nil | Nil | Nil | Nil |
| 3 | Stock Exchanges | NA | Nil | Nil | Nil | Nil | Nil |
| 4 | Other sources | NA | Nil | Nil | Nil | Nil | Nil |
| 5 | Grand Total | NA | Nil | Nil | Nil | Nil | Nil |

TREND OF MONTHLY DISPOSAL OF COMPLAINTS (FOR 5 MONTHS ON ROLLING BASIS)

| S. No. | Month | Carried <br> forward from <br> previous <br> month | Received <br> during the <br> particular <br> month (June <br> 2023) | Resolved <br> during the <br> particular <br> month (June <br> 2023)* | Pending at <br> the end of <br> particular <br> month (June <br> 2023) \# |
| :--- | :--- | :--- | ---: | ---: | ---: |
| 1 | February, 2023 | NA | Nil | Nil | Nil |
| 2 | March, 2023 | NA | Nil | Nil | Nil |
| 3 | April, 2023 | NA | Nil | Nil | Nil |
| 4 | May, 2023 | NA | Nil | Nil | Nil |
| 5 | June, 2023 | NA | 1 | 1 | Nil |
|  | Grant Total | NA | 1 | $\mathbf{1}$ | $\mathbf{1}$ |

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month. \#Inclusive of complaints pending as on the last day of the month.

TREND OF ANNUAL (CALENDAR YEAR) DISPOSAL OF COMPLAINTS (FOR 5 YEARS ON
ROLLING BASIS)

| S. No. | Year | Carried <br> forward from <br> previous year | Received <br> during the <br> particular <br> year | Resolved <br> during the <br> particular year | Pending at <br> the end of <br> particular <br> year |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 2021 |  |  |  |  |
| 2 | 2022 | 1 | NIL | 1 | NIL |
| 3 | 2023 |  |  |  |  |
| 4 | 2024 |  |  |  |  |
| 5 | 2025 |  |  |  |  |

