

## **ITI Capital Limited**

## **TAKEOVER - DATA FOR EVERY MONTH ENDING - MAY, 2023**

S. No.	Received from	Pending as at the last	Received during the	Resolved during the	Total pending	Pending complaints	Average Resolution
		month	particular month (May 2023)	particular month (May 2023)*	during the particular month (May 2023)	> 1 month	time ^/(in days)
1	Directly from Investors	NA	Nil	Nil	Nil	Nil	Nil
2	SEBI (SCORES)	NA	Nil	Nil	Nil	Nil	Nil
3	Stock Exchanges	NA	Nil	Nil	Nil	Nil	Nil
4	Other sources	NA	Nil	Nil	Nil	Nil	Nil
5	<b>Grand Total</b>	NA	Nil	Nil	Nil	Nil	Nil

## TREND OF MONTHLY DISPOSAL OF COMPLAINTS (FOR 5 MONTHS ON ROLLING BASIS)

S. No.	Month	Carried	Received	Resolved	Pending at	
		forward from previous month	during the particular month (May	during the particular month (May	the end of particular month (May	
			2023)	2023)*	2023) #	
1	January, 2023	NA	Nil	Nil	Nil	
2	February, 2023	NA	Nil	Nil	Nil	
3	March, 2023	NA	Nil	Nil	Nil	
4	April, 2023	NA	Nil	Nil	Nil	
5	May, 2023	NA	Nil	Nil	Nil	
	<b>Grant Total</b>	NA	NA	Nil	Nil	

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

## TREND OF ANNUAL (CALENDAR YEAR) DISPOSAL OF COMPLAINTS (FOR 5 YEARS ON ROLLING BASIS)

S. No.	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of particular year
1	2021				
2	2022	NIL	NIL	NIL	NIL
3	2023				
4	2024				
5	2025				

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.