ITI Capital Limited

CONSOLIDATED DATA FOR EVERY MONTH ENDING - NOVEMBER, 2023

S. No.	Received from	Pending as at the last month	Received during the particular month (November 2023)	Resolved during the particular month (November 2023)*	Total pending during the particular month (November 2023)	Pending complaints > 1 month	Average Resolution time ^/(in days)
1	Directly from Investors	NA	Nil	Nil	Nil	Nil	Nil
2	SEBI (SCORES)	NA	Nil	Nil	Nil	Nil	Nil
3	Stock Exchanges	NA	Nil	Nil	Nil	Nil	Nil
4	Other sources	NA	Nil	Nil	Nil	Nil	Nil
5	**Grand Total**	NA	Nil	Nil	Nil	Nil	Nil

TREND OF MONTHLY DISPOSAL OF COMPLAINTS (FOR 5 MONTHS ON ROLLING BASIS)

S. No.	Month	Carried forward from previous month	Received during the particular month (November 2023)	Resolved during the particular month (November 2023)*	Pending at the end of particular month (November 2023) #
1	July, 2023	NA	Nil	Nil	Nil
2	August, 2023	NA	Nil	Nil	Nil
3	September, 2023	NA	Nil	Nil	Nil
4	October, 2023	NA	Nil	Nil	Nil
5	November, 2023	NA	Nil	Nil	Nil
	Grant Total	**NA**	**Nil**	**Nil**	**Nil**

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

TREND OF ANNUAL (CALENDAR YEAR) DISPOSAL OF COMPLAINTS (FOR 5 YEARS ON ROLLING BASIS)

S. No.	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of particular year
1	2021				
2	2022	1	NIL	1	NIL
3	2023				
4	2024				
5	2025				

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