

ITI Capital Limited

| S. No. | Received from | Pending as at | Received | Resolved | Total | Pending | Average |
|---------------|-----------------|---------------|------------|------------|------------|------------|------------|
| 3. NO. | Received ITOIII | - | | | | U | U |
| | | the last | during the | during the | pending | complaints | Resolution |
| | | month | particular | particular | during the | > 1 month | time ^/(in |
| | | | month | month | particular | | days) |
| | | | (November | (November | month | | |
| | | | 2023) | 2023)* | (November | | |
| | | | | | 2023) | | |
| 1 | Directly from | NA | Nil | Nil | Nil | Nil | Nil |
| | Investors | | | | | | |
| 2 | SEBI (SCORES) | NA | Nil | Nil | Nil | Nil | Nil |
| 3 | Stock Exchanges | NA | Nil | Nil | Nil | Nil | Nil |
| 4 | Other sources | NA | Nil | Nil | Nil | Nil | Nil |
| 5 | Grand Total | NA | Nil | Nil | Nil | Nil | Nil |

PREFERENTIAL ISSUE - DATA FOR EVERY MONTH ENDING - NOVEMBER, 2023

TREND OF MONTHLY DISPOSAL OF COMPLAINTS (FOR 5 MONTHS ON ROLLING BASIS)

| S. No. | Month | Carried forward from previous month | Received during the particular month (November | Resolved during the particular month (November 2023)* | Pending at the end of particular month (November 2023) # |
|--------|-----------------|--|--|--|---|
| 1 | July 2022 | NIA | 2023) | | |
| 1 | July, 2023 | NA | Nil | Nil | Nil |
| 2 | August, 2023 | NA | Nil | Nil | Nil |
| 3 | September, 2023 | NA | Nil | Nil | Nil |
| 4 | October, 2023 | NA | Nil | Nil | Nil |
| 5 | November, 2023 | NA | Nil | Nil | Nil |
| | Grant Total | NA | NA | Nil | Nil |

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

TREND OF ANNUAL (CALENDAR YEAR) DISPOSAL OF COMPLAINTS (FOR 5 YEARS ON

| ROLLING BASIS) | | | | | | | | |
|----------------|------|--|--|---|--|--|--|--|
| S. No. | Year | Carried forward from previous year | Received during the particular year | Resolved during the particular year | Pending at the end of particular year | | | |
| 1 | 2021 | | | | | | | |
| 2 | 2022 | NIL | NIL | NIL | NIL | | | |
| 3 | 2023 | | | | | | | |
| 4 | 2024 | | | | | | | |
| 5 | 2025 | | | | | | | |