

ITI Capital Limited

CONSOLIDATED DATA FOR EVERY MONTH ENDING - NOVEMBER 2024

S. No.	Received from	Pending as at the last month	Received during the particular month (November 2024)	Resolved during the particular month(November 2024)*	Total pending during the particular month (November 2024)	Pending complaints > 1 month	Average Resolution time ^/(in days)
1	Directly from Investors	20	Nil	20	Nil	Nil	7
2	SEBI (SCORES)	NA	Nil	Nil	Nil	Nil	Nil
3	Stock Exchanges	NA	Nil	Nil	Nil	Nil	Nil
4	Other sources	1	Nil	1	Nil	Nil	Nil
5	Grand Total	21	Nil	21	Nil	Nil	7

TREND OF MONTHLY DISPOSAL OF COMPLAINTS (FOR 5 MONTHS ON ROLLING BASIS)

S. No.	Month	Carried forward from previous month	Received during the particular month (November 2024)	Resolved during the particular month(November 2024)*	Pending at the end of particular month(November 2024)#
1	July, 2024	NA	2	Nil	2
2	August, 2024	2	Nil	2	Nil
3	September, 2024	NA	15	15	Nil
4	October, 2024	NA	30	9	21
5	November, 2024	21	Nil	21	Nil
	Grant Total	23	47	47	23

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

TREND OF ANNUAL (CALENDAR YEAR) DISPOSAL OF COMPLAINTS (FOR 5 YEARS ON ROLLING BASIS)

S. No.	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of particular year
1	2021				
2	2022	1	NIL	1	NIL
3	2023	Nil	2	2	NIL
4	2024				
5	2025				