

ITI Capital Limited

IPO -DATA FOR EVERY MONTH ENDING - NOVEMBER, 2024

| S. No. | Received from | Pending as at the last month | Received during the particular | Resolved during the particular | Total pending during the particular | Pending complaints > 1 month | Average Resolution time ^/(in |
|--------|----------------------------|------------------------------------|--------------------------------|--------------------------------------|-------------------------------------|------------------------------|-------------------------------------|
| | | | month (November 2024) | month November 2024)* | month (November 2024) | | days) |
| 1 | Directly from Investors | 20 | Nil | 20 | Nil | Nil | 7 |
| 2 | SEBI (SCORES) | NA | Nil | Nil | Nil | Nil | Nil |
| 3 | Stock Exchanges | NA | Nil | Nil | Nil | Nil | Nil |
| 4 | Other sources | 1 | Nil | 1 | Nil | Nil | Nil |
| 5 | Grand Total | 21 | Nil | 21 | Nil | Nil | 7 |

TREND OF MONTHLY DISPOSAL OF COMPLAINTS (FOR 5 MONTHS ON ROLLING BASIS)

| S. No. | Month | Carried | Received | Resolved | Total pending | |
|--------|--------------------|--------------|------------|------------|---------------|--|
| | | forward from | during the | during the | during the | |
| | | previous | particular | particular | particular | |
| | | month | month | month | month | |
| | | | (November | (November | (November | |
| | | | 2024) | 2024)* | 2024) | |
| 1 | July, 2024 | NA | Nil | Nil | Nil | |
| 2 | August, 2024 | 2 | Nil | 2 | Nil | |
| 3 | September, 2024 | NA | Nil | Nil | Nil | |
| 4 | October, 2024 | NA | 29 | 8 | 21 | |
| 5 | November | 21 | Nil | 21 | Nil | |
| | Grant Total | 23 | 29 | 31 | 21 | |

[^] Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

TREND OF ANNUAL (CALENDAR YEAR) DISPOSAL OF COMPLAINTS (FOR 5 YEARS ON ROLLING BASIS)

| _ | | 1 | | | |
|--------|------|--|--|---|--|
| S. No. | Year | Carried forward from previous year | Received during the particular year | Resolved during the particular year | Pending at the end of particular year |
| 1 | 2021 | | | | |
| 2 | 2022 | NIL | NIL | NIL | NIL |
| 3 | 2023 | NIL | 1 | 1 | NIL |
| 4 | 2024 | | | | |
| 5 | 2025 | | | | |

^{*} Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.