

ITI Capital Limited

CONSOLIDATED DATA FOR EVERY MONTH ENDING - SEPTEMBER 2024

S. No.	Received from	Pending as at	Received	Resolved	Total pending	Pending	Average
		the last	during the	during the	during the	complaints	Resolution
		month	particular	particular	particular	> 1 month	time ^/(in
			month	month(Septem	month		days)
			(September	ber 2024)*	(September		
			2024)		2024)		
1	Directly from	NA	15	15	Nil	Nil	2
	Investors						
2	SEBI (SCORES)	NA	Nil	Nil	Nil	Nil	Nil
3	Stock Exchanges	NA	Nil	Nil	Nil	Nil	Nil
4	Other sources	NA	Nil	Nil	Nil	Nil	Nil
5	Grand Total	NA	24	24	Nil	Nil	Nil

TREND OF MONTHLY DISPOSAL OF COMPLAINTS (FOR 5 MONTHS ON ROLLING BASIS)

S. No.	Month	Carried Received		Resolved	Pending at	
		forward from	during the	during the	the end of	
		previous	particular	particular	particular	
		month	month	month(Septem	month(Septe	
			(September	ber 2024)*	mber 2024)#	
			2024)			
1	May, 2024	NA	Nil	Nil	Nil	
2	June, 2024	NA	Nil	Nil	Nil	
3	July, 2024	NA	2	Nil	2	
4	August, 2024	2	Nil	2	Nil	
5	September, 2024	NA	15	15	Nil	
	Grant Total	2	17	17	Nil	

[^] Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

TREND OF ANNUAL (CALENDAR YEAR) DISPOSAL OF COMPLAINTS (FOR 5 YEARS ON ROLLING BASIS)

			100,1010		
S. No.	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of particular year
1	2021				
2	2022	1	NIL	1	NIL
3	2023	Nil	2	2	NIL
4	2024				
5	2025				

^{*} Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.